

# CBMM Summer Camp Registration FAQs



## **When can I register?**

- The CBMM member presale begins on Thursday, Jan. 2, at 9am.
- Public registration begins on Thursday, Jan. 16, at 9am.

## **What is new this year?**

- CBMM will be running its camp registration process through the Campwise website. After registration, you will submit all required camp forms through this same website so you will only need to complete the forms once.
- After you register in Campwise, a payment link will be automatically sent within 24 hours to the "Parent/Guardian 1" email address. To confirm your registration, you will have 10 days to complete payment at this link.
- Campwise allows for easier management of the camp waitlists. We are also expanding camp capacity, so we hope to have more campers joining us this summer!

## **My login doesn't work:**

- Make sure you are using your Campwise login and not your CBMM member login.
- Still having trouble? Try the "Forgot Username or Password" button.
- If you're still experiencing issues, contact Campwise support at 866-433-4548 or email [registration@cbmm.org](mailto:registration@cbmm.org)

## **I'm a member trying to register in the presale. It's asking me for a code. What do I put?**

The member registration code will be emailed to active members on Jan. 2 at 9am to kick-off our member presale period. This email is scheduled to be sent at 9am.

If you checked your spam folder and still have not received the code, either email [registration@cbmm.org](mailto:registration@cbmm.org) or call 410-745-4965. We will confirm your membership and provide you with the code.

## **I'm new to summer camp. Is there anything I can do to increase my chances of getting registered quickly before the camp fills?**

- Make sure your CBMM membership is active, so you receive the email on Jan. 2 at 9am to kick-off the member presale period.

- Follow the registration link to create a new account on Campwise.

**My child attended summer camp at CBMM last year. How can I prepare for registration?**

Your camper is already in Campwise. An email with a reminder of your username and password will be sent to the “Parent/Guardian 1” email address on Friday, Dec. 20. Please use this username and password to log into Campwise to register for camp.

If you are a CBMM member, the member registration code will be emailed to you on Jan. 2, at 9am. Please check the email at which you receive email communications from CBMM.

**I am a CBMM member, but I am not the parent/guardian for the child I am registering. (Ex: I am registering a grandchild who will be visiting this summer.) Do I need information like the child’s doctor or health insurance information to register?**

Coordinate with the child’s parent/guardian to determine who will complete the registration. The member code will be sent by email to the CBMM member, but the registration can be completed by the child’s parent/guardian.

Forms—including required medical information--and payment will be completed after your registration is submitted. So you might choose to have the child’s parent/guardian register in Campwise and then forward the payment link to the CBMM member for payment.

**How long do I have to pay for summer camp?**

Payment for camp weeks must be completed **within 10 days of registration in Campwise**. If payment is not completed within this time frame, your registration may be canceled and your spot made available to other registrants. If you are in need of scholarship support or an alternate payment schedule, please email [registration@cbmm.org](mailto:registration@cbmm.org) with your request.

**Why does the payment date say 10/31/25?**

The software requires a future date for payment processing. We know you're not attending a Halloween camp! Please enter the number of weeks you are registering for in the appropriate field. The specific dates you registered for will be shown in your confirmation details. If you have any concerns, please contact us at [registration@cbmm.org](mailto:registration@cbmm.org).